



# House of Representatives

General Assembly

**File No. 62**

February Session, 2016

Substitute House Bill No. 5269

*House of Representatives, March 21, 2016*

The Committee on Public Health reported through REP. RITTER of the 1st Dist., Chairperson of the Committee on the part of the House, that the substitute bill ought to pass.

## **AN ACT CONCERNING INSTRUCTIONS FOR MULTILINE TELEPHONE SYSTEMS TO ACCESS 9-1-1.**

Be it enacted by the Senate and House of Representatives in General Assembly convened:

1 Section 1. Subsection (c) of section 28-25b of the general statutes is  
2 repealed and the following is substituted in lieu thereof (*Effective from*  
3 *passage*):

4 (c) (1) No person shall connect to a telephone company's network  
5 any automatic alarm or other automatic alerting device which causes  
6 the number "9-1-1" to be automatically dialed and provides a  
7 prerecorded message in order to directly access emergency services,  
8 except for a device approved by the office and required by a physically  
9 disabled person to access a public safety answering point.

10 (2) On and after October 1, 2017, any business firm, as defined in  
11 section 12-631, or state agency, as defined in section 1-79, that uses a  
12 multiline telephone system that cannot directly access the enhanced 9-  
13 1-1 service by dialing or otherwise accessing the three digits "9-1-1"

- 14 shall prominently display instructions on how to access the enhanced  
15 9-1-1 service on or adjacent to each telephone connected to such  
16 multiline telephone system.

This act shall take effect as follows and shall amend the following sections:		
Section 1	<i>from passage</i>	28-25b(c)

**PH**      *Joint Favorable Subst.*

The following Fiscal Impact Statement and Bill Analysis are prepared for the benefit of the members of the General Assembly, solely for purposes of information, summarization and explanation and do not represent the intent of the General Assembly or either chamber thereof for any purpose. In general, fiscal impacts are based upon a variety of informational sources, including the analyst's professional knowledge. Whenever applicable, agency data is consulted as part of the analysis, however final products do not necessarily reflect an assessment from any specific department.

***OFA Fiscal Note***

***State Impact:*** None

***Municipal Impact:*** None

***Explanation***

The bill requires all state agencies and businesses that use multiline telephone systems that cannot directly access the enhanced 9-1-1 service to prominently display instructions on how to access said service. It is anticipated that state agencies will print a sticker to be placed on each phone, or have the directions posted next to each phone. Thus, the bill has no fiscal impact.

***The Out Years***

None

**OLR Bill Analysis****sHB 5269*****AN ACT CONCERNING INSTRUCTIONS FOR MULTILINE TELEPHONE SYSTEMS TO ACCESS 9-1-1.*****SUMMARY:**

This bill requires businesses and state agencies that use multiline telephone systems that do not allow someone to directly dial or access the enhanced 9-1-1 service by dialing "9-1-1" to prominently display instructions on how to access the 9-1-1 service on or near each phone connected to the system. The requirement takes effect October 1, 2017.

For businesses, the bill applies to business entities authorized to do business in Connecticut and subject to any of the following taxes: the business entity, corporation business, insurance companies and health care centers, air carriers, railroad companies, cable TV, or utility companies tax. For state agencies, the bill applies to any executive, judicial, or legislative office, department, board, council, commission, institution, technical high school, constituent unit of higher education, or other agency.

EFFECTIVE DATE: Upon passage

**COMMITTEE ACTION**

Public Health Committee

Joint Favorable Substitute

Yea 26 Nay 0 (03/07/2016)